

From: Al Hillman
To: Microsoft ATR
Date: 1/2/02 1:53pm
Subject: Microsoft Settlement

This settlement should end this business once and for all. It is a shame that a company is accused of being terrible in business just because they are successful. I purchase and use Microsoft products and am reasonably satisfied. If another vendor offers better products at lower cost I will not hesitate to try them. Today Microsoft is on top, however, they will remain there only if they invest in development for products that will be needed in the future. There is nothing from stopping any other company from building better products. I have always thought that this is the American way.

Thank you,

Al Hillman